

Technical

Psychosocial

Political

What is the technology for?
How does it fulfil its function?
How well does that work?

What can people do with it
and why would they want to?

Who manufactured and
designed it? What rules govern
its use, and who is allowed
to use it?

What infrastructure is required?
What impact does it have on
industry, the environment or
human health?

How would this technology be
used in another culture – or
perhaps not at all? And would
using it change people's
everyday lives and work?

Tools

Underlying
systems

What values guide how we deal
with it – e.g. efficiency vs. care;
constant availability vs.
frugality; etc.?

Who decides how the service is
designed and used? How are
legal regulations negotiated,
and what happens when they
are broken?

Values

How does it reflect structures,
particular goals and values?
What if it prioritised different
goals and values?

Which concerns, and whose,
are prioritised? How does it
reflect the power relations in
our society, and how might it
reinforce or challenge them?